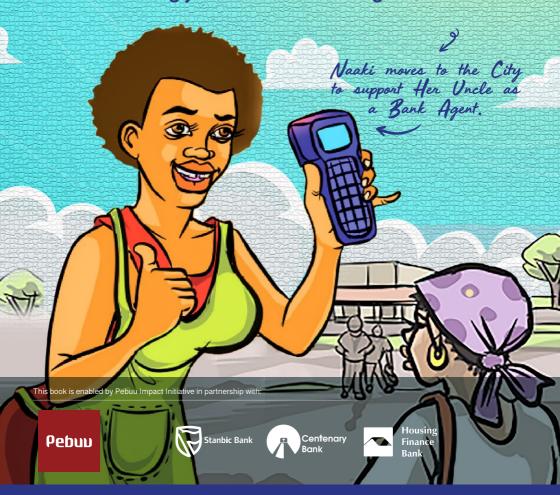




A Guide to Saving, Borrowing, Growing your Business & Building Wealth!



Welcome Message

Welcome to Naaki: The Chronicles of a Bank Agent — tag along to a fun, inspiring journey with Naaki, a curious young woman from a small village who once knew little about financial technology and business. Though naive, she's eager to learn. Her life takes a turn when her uncle in the city offers her a job as a bank agent.

Thrown into a world of digital finance, Naaki stumbles, learns, and grows — one customer, one mistake, and one breakthrough at a time. As she helps her community save, borrow, and build wisely, Naaki blossoms into a confident guide and local star.

This is just the beginning!

New chapters of Naaki's story will be released every month — free and packed with fresh lessons, fun stories, and practical tips you can use right away. Be sure to follow along and keep an eye out for each issue, so you don't miss a moment of her journey and the valuable lessons she shares.

Brought to you by Pebuu Impact Initiative (PII)

Yours Sincerely,

JP Ssemyalo

Founder & CEO - Pebuu Africa.

Designed, Printed & Published by: Pebuu Africa - Uganda Country Office

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The Pebuu Assistant Agent Manager

Full Name: John Kato Background:

28 years old, youthful and dynamic Pebuu field supervisor. Lives in the city but travels frequently to field locations.

Role:

Mentor to Naaki, ensures agents are trained, compliant, and confident. Bridges the gap between the bank and agents.







Naaki

The Community Bank Agent

Full Name: Nakiwala Connie **Background**:

21 years old, grew up in rural Kasanda, completed secondary education but couldn't afford university. She tried working as a maid, waitress, and grocery vendor.

Role:

Protagonist. Her journey reflects the learning curve and transformation from a rural dweller to an empowered banking agent.

The Impatient Customer

Full Name: Peter Chike Background:

35 years old, Nigerian businessman living in Kampala. Regular agent customer.

Role:

Recurring comic relief and lesso point. Naaki often learns through her interactions with him. He is a pain to Naaki – but Naaki must learn to serve bank customers.





The Comic Shoemaker

Full Name: Koki Dlamin Background:

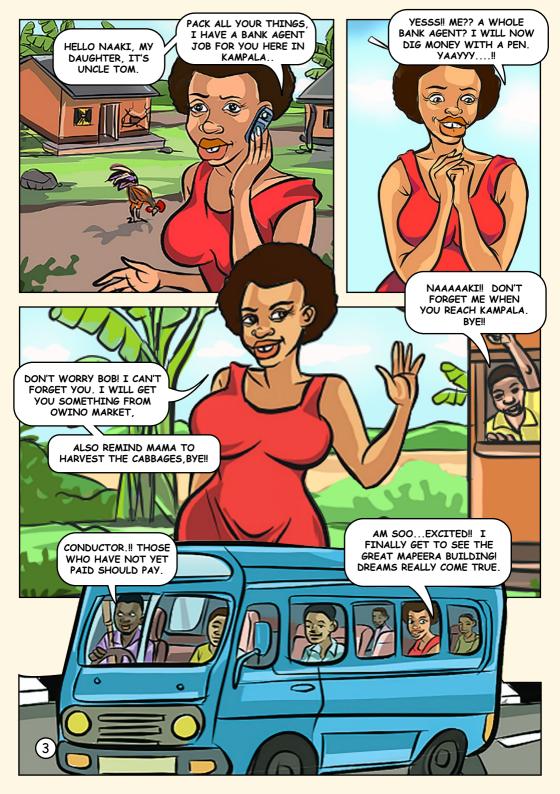
32 years old, Zulu shoemaker from KwaZulu-Natal, now based in Kampala Works next to the agent outlet.

Role:

Sidekick-style character Adds cultural diversity and humor. Helps Naaki process her daily experiences.











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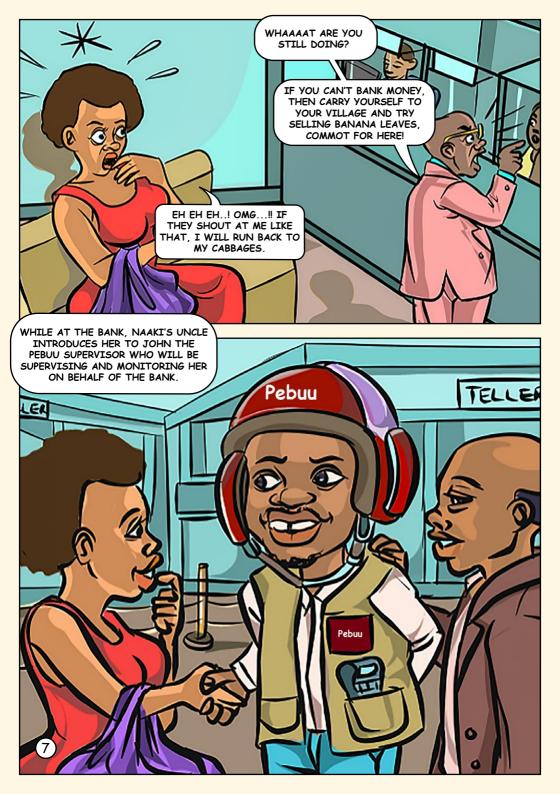
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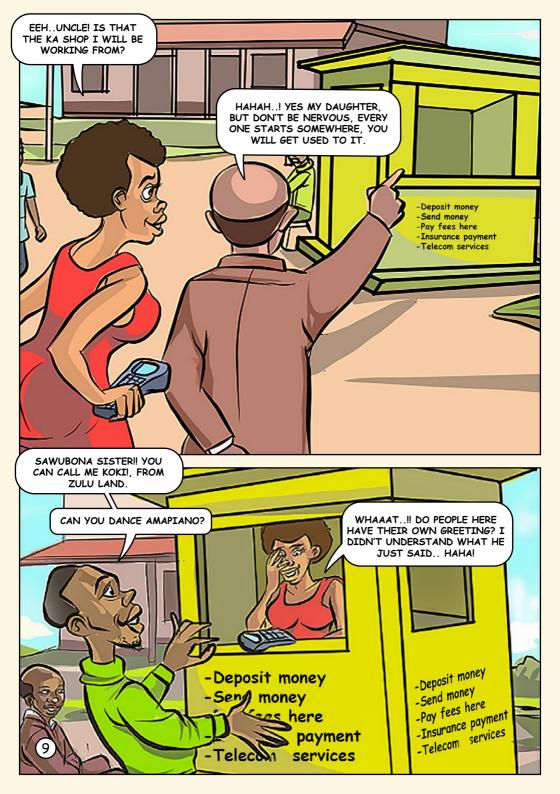


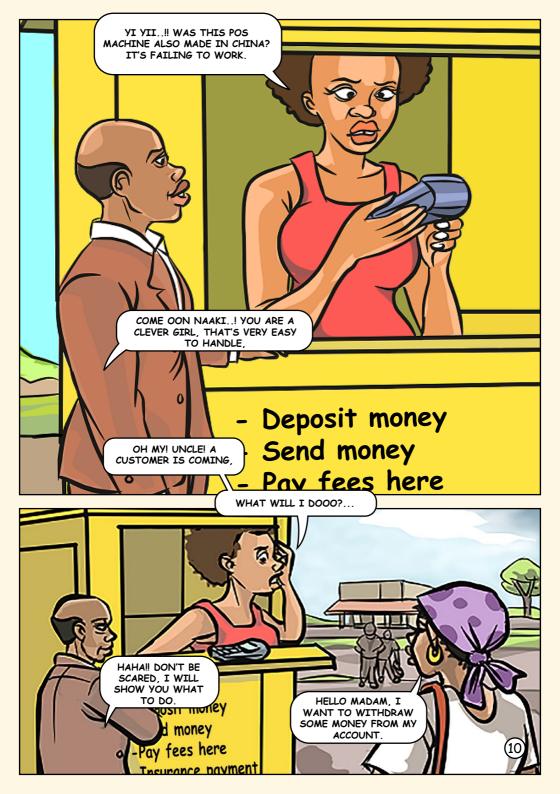
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BRAIN TEASER

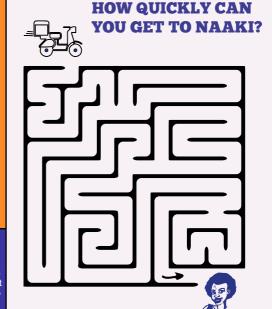
Naaki's father has 4 children; Kakama, Achol and Nasuuna, Who is the fourth?



BUSINESS TIP

#1

Plan Your Day Ahead of Time. The first step to being productive is planning a day's schedule in advance. You should know what you're doing, when you're doing it, and how long on any given day.



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Find and circle the correct answer.

- 1. What is the name of the company John works for?
- 2. In her village, Naaki was planting vegetables. Which vegetables?
- 3. Name of the character that loves amapiano?
- 4. What is the name of the building Naaki wanted to see?



Serving Our Customers, Saving the Planet.

One Agent, 10 Trees

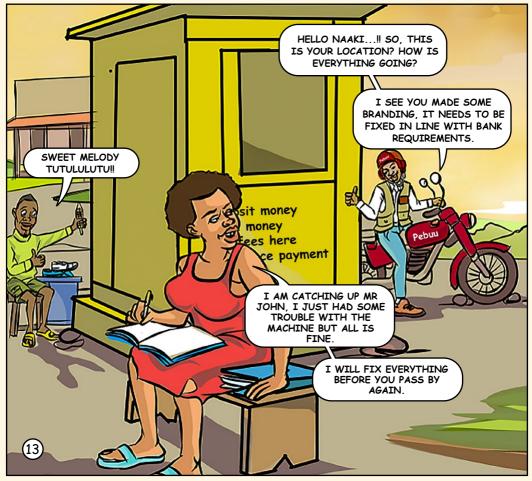
We are deeply committed to the communities we serve and our planet that nourishes us. Through our One Agent, 10 Trees initiative, we will plant 500,000 indigenous trees by 2030 together with our partners, agents, and their communities. As our network of agents grows, we commit to planting more trees. This effort will reduce the CO2 footprint of our riding and printing operations and contribute to the reforestation of our biodiversity hotspot.

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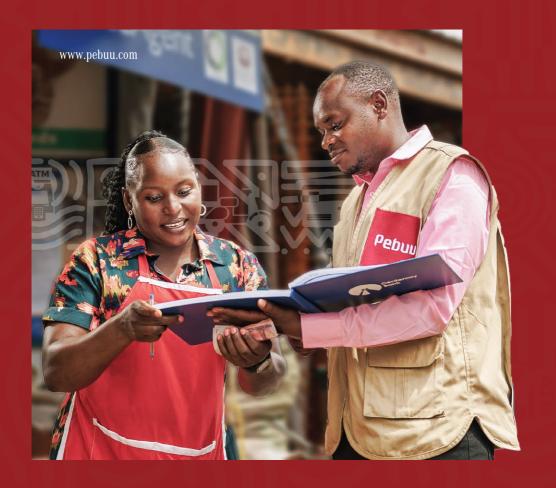
BULI WOOLI

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